

WCI Long Distance Services Access



Connect to cost-effective Long Distance services designed to meet your business needs.

WCI offers a variety of high-quality Long Distance options, featuring both traditional and VoIP-based services, to help you meet your specific business needs. Whether you are a small company with an international client base or a large corporation with business locations in multiple states, WCI provides scalable and cost-effective services to help your customers and employees stay connected.

WCI examines your company's Long Distance needs in conjunction with your Internet and Local Dialtone service needs. We develop custom solutions packages based on your current service options, business size and locations, and long-term goals.

GUARANTEED LONG DISTANCE RATES

WCI offers competitive and consistent Long Distance rates. Once your company agrees on a pricing structure and rate plan, your rate is guaranteed for the length of the contract. When you renew the contract, you will still be entitled to the same rate.

LONG DISTANCE SERVICE CENTER

To add or remove lines or make other changes to your Long Distance services, contact WCI's client service representatives 24/7/365.

WCI provides the following Long Distance services:

SWITCHED LONG DISTANCE

For companies with low monthly Long Distance call volumes, WCI provides traditional Switched Long Distance services. This is usually done in conjunction with the client's Local Dialtone service carrier.

DEDICATED LONG DISTANCE

For companies with high monthly Long Distance call volumes, WCI's dedicated service provides increased calling capacity at a lower cost than traditional services. A dedicated T1 network gives your company a direct line to your Long Distance provider.

LONG DISTANCE VIA SIP TRUNKING

Session Initiated Protocol (SIP) Trunking uses VoIP technology to connect Long Distance calls to your service provider over the Internet. SIP Trunking is best for companies with high monthly call volumes who wish to connect multiple business locations in different states to a single Long Distance carrier.

TOLL-FREE NUMBER SERVICES

Increase global reach and availability by providing your customers with toll-free calling options. WCI's toll-free number services include vanity numbers, call forwarding to employee cell phones, geographic routing of calls to branch offices, and international toll-free services.

BENEFITS

- Long Distance services designed to meet your business needs.
- Choose the most cost-effective Long Distance option for your business.
- Traditional Switched Long Distance for companies with simple needs.
- Dedicated Long Distance for companies with high call volumes.
- SIP Trunking Long Distance uses VoIP technology to connect multiple business locations to one carrier.
- Scalable options allow you to add more employees to your Long Distance service plan as your business grows.
- Consolidation of Local Dialtone, Long Distance, and Internet services on one monthly bill.
- Guaranteed Long Distance rates.

FEATURES

- Toll-free numbers and service options available.
- Account codes let you track use of your Long Distance services by employee, department, or business location.
- Calling cards available. Your business travelers can make toll-free calls from anywhere in the world.
- 24/7/365 support for your company through WCI's Long Distance Service Center.

NOTE: See the "WCI SIP-based Long Distance Services" product brief for more information on VoIP-based Long Distance Services.