WCI SIP-based Local Phone Services

Consolidate Local Phone and Long Distance on WCI's network with VoIP-based services.

WCI's VoIP-based Local Phone services allow your company to connect via the Internet to WCI's next-generation voice network for both Inbound Direct Inward Dialing (DID) and Long Distance services. Using your company's SIP-capable PBX phone system, you can send and receive telephone calls over your existing Internet connections using Session Initiation Protocol (SIP).

VoIP-based Local Phone services provide substantial cost savings over traditional Switched or Dedicated voice services. You don't need to buy an expensive phone system or dedicated Long Distance lines. Also, you can connect business locations in multiple states to a single voice carrier using Internet connections.

INBOUND DID

Inbound DID provides local telephone numbers and inbound VoIP-based calling for companies who want to connect with out-of-state customers. The local telephone number works like a toll-free number, but gives out-of-state customers an image of local presence for your company.

For example, if your company is located in Seattle but has a New York client base, Inbound DID provides a local contact number (i.e. (212) 555-5000) for your business in New York. When a customer dials this number, WCI's Long Distance network receives the inbound call, converts it to SIP protocol, and sends it to your Seattle office over the Internet.

DID TWO-WAY

DID Two-Way provides your company with both inbound and outbound VoIP-based calling. This allows your company to connect branch offices in multiple states to a single voice carrier for both Long Distance and Local Dialtone services via your existing Internet connections. You don't have to purchase an expensive phone system and multiple service packages from different voice carriers for each branch office.

For example, if your company has branch offices in Boston and Miami, you can connect each office to the same voice carrier used by your Seattle headquarters. All outbound Local Dialtone and Long Distance calls from the branch offices are routed through the same voice carrier's network via the Internet.

Since VoIP-based local calling is included with DID Two-Way, you don't have to purchase Local Dialtone services for each branch office location. A local call from your Boston office to a Boston-area number will be sent via the Internet to the voice carrier's network, and re-routed back to the Boston-area number to complete the call. (Local calls are still billed as part of your local calling services, not as long distance calls.)

Also, DID Two-Way includes a Local 911 feature. In the event of an emergency, a 911 call from your Boston branch office will be re-routed back to the appropriate Boston-area emergency call center as a local call.

BENEFITS

- Connect your company to VoIP-based voice services via the Internet.
- Session Initiation Protocol allows you to send and receive calls over your existing Internet connections.
- Connect multiple business locations in different states with one single carrier for all voice services.
- Significant cost savings over traditional switched services or dedicated lines.

FEATURES

- Inbound DID establishes out-of-state local phone numbers for your company, with inbound VoIP-based calling for out-of-state customers.
- DID Two-Way lets you consolidate Long Distance and Local Dialtone for all your business locations with one Internet-based voice services carrier.
- VoIP-based local calling saves you from having to purchase multiple Local Dialtone plans for each branch office.
- In the event of an emergency, Local 911 service connects your 911 call to the appropriate local emergency call center through Internet VoIP connections.

NOTE: See the "WCI SIP-based Long Distance Services" product brief for more information on VoIP-based Long Distance Services.